

C.A.C. Home Energy Assistance Program

OHIO PIPP PLUS

Ohio's New Percentage of Income Payment Plan

PIPP Plus is an extended payment arrangement that requires regulated gas and electric companies to accept payments based on the households monthly income. The total gross household income must be within 150% of Federal Poverty Guidelines to be eligible for PIPP Plus. The PIPP Plus payment plan makes payments more affordable year-round and helps clear PIPP debt for customers who pay their bill in full and on time each month.

Affordable Monthly PIPP Plus Installments

- 6% of monthly income for Gas
- 6% of monthly income for Electric
- 10% of monthly income for All Electric
- \$10 minimum payment for zero income for both utilities.

On-time Payment Incentives

- Each time a customer makes the required PIPP Plus monthly installment payment on time and in full, the customer receives a credit for the billing difference and a credit toward the previous arrearages (old debt).

At the time of your appointment you must have all required information listed on the back of this paper

Household income must be at or below 150% of the Federal Poverty Guidelines:

Size	Annual Income
1 person:	up to \$17,655
2 people:	up to \$23,895
3 people:	up to \$30,135
4 people:	up to \$36,375
5 people:	up to \$42,615
6 people:	up to \$48,855
7 people:	up to \$55,095
8 people:	up to \$61,335

Add \$6,090 for each additional member for households with more than eight (8) members.

Please call the HEAP Appointment & Information Line 740-289-4525 (or toll free 888-328-9634) Monday through Friday beginning at 8:00 am to 4:30 pm (or until the schedule is full) to schedule a HEAP or PIPP appointment.

PIPP Plus Graduate Program:

- Has your income increased and you are no longer eligible for PIPP Plus?
- Has the size of your household changed that makes you over income for PIPP Plus?
- Is PIPP Plus no longer the best payment option for you, but you need assistance with arrearages?
- For these and other reasons you may switch to Graduate PIPP Plus (Grad).
- Grad is a 12-month program. Make your payments on time and in full for all 12 months and you will eliminate your arrearages.
- All payments must be paid up to date with PIPP Plus before you can transfer to Grad.

Post PIPP Plus Program:

- Are you moving? Are you a PIPP Plus customer? If you are moving and have a different electric utility, and you still owe PIPP Plus arrearages to your old electric utility, then, you are eligible for Post PIPP Plus. Here is what you need to do:
- You must contact your old utility and set up your payment plan.
 - Every time you pay 1/60th of your old arrearages you will be given credit for 1/12th of the arrearages.
 - By making twelve 1/60th payments in a row you will reduce your electric arrearages and improve your credit score.
 - You must act quickly. Post PIPP Plus is only available 12 months from the date you cancel service. Any amounts that are not credited by the end of the 12 months, you will have to pay.

Removal from the PIPP Plus Program:

- If customers miss their PIPP Plus installments, they can be removed from the program, their utilities shut-off, and their entire account balance may become due.
- Gas PIPP Plus customers will have 30 days from their PIPP Plus anniversary date (shown on the bill) to make up any missed installments, or they will be removed from PIPP Plus.
- If customers do not re-verify their gross monthly household income at least one time every 12 months, they will be removed from PIPP Plus.
- To keep their energy usage as low as possible, PIPP Plus participants must agree to take advantage of any energy efficiency programs offered.



www.pikecac.org

Community Action Committee of Pike County
941 Market Street, Piketon, Ohio 45661
Social Services Dept. Direct Line: 740-289-2375

HEAP / PIPP Info & Appointment Line 740-289-4525 (toll free 888-328-9634)

Pike County Senior Center, 402 Clough St., Waverly, Ohio 45690 740-947-5555 (Senior Citizens)



THE FOLLOWING DOCUMENTATION IS REQUIRED :

Proof of gross household income for the past 13 weeks for all household members 18 years of age and older verified by the following:

Social Security, SSI, SSDI, Pension, Veterans (VA), Retirement, School Employees Retirement System (SERS): Award letter (current year), or Copy of check (current) or Bank statement showing direct deposits for the past 3 months (if direct deposited)

Unemployment, Employment Disability, Worker's Compensation: Award letter with clarification of amounts, or Copy of check with explanation letter, including company name and address

Wages: Pay stubs showing gross income for the past 13 weeks (must provide the last 13 paystubs for weekly wages or the last 7 paystubs for bi-weekly wages), or, if missing paystubs, A statement from your employer for the past 13 weeks, with the statement including the check dates, gross wages, insurance deductions, company name, address and phone number.

Self Employment: Most recently filed tax returns – a signed IRS Form 1040 with Forms and Schedules

OWF/TANF: Copy of check, or ODJFS statement

Interest or IRA profits: Bank statement (if direct deposited)

Utility Allowance: A lease or housing authority documentation

Divorce Settlements, Child/Spousal Support, Alimony Copy of checks, with oral clarification, or Statement from ODJFS or Child Support agency, or Bank Statements, if direct deposited) Court documents for alimony

Monetary Assistance: A signed/dated letter from the person(s) assisting the household with money or paying bills (must indicate their name, address and phone number) . The letter must include the amount(s), frequency and type of assistance (cash or bill payment) provided to the household for each of the past 3 months from the date of the application, and indicate if the assistance provided is a gift, a loan or paid directly to your creditors.

No Income /Zero Income: **ALL Zero Income Households claiming Zero Income (those not being supported by another household member or by another household) must provide an IRS Tax Transcript or a copy of a Verification of Non-Filing Status Transcript from the IRS (see instructions below). Also, a signed Energy Assistance Self-Declaration Form (provided at the interview) must be completed explaining in detail how the customer is surviving and maintains their household. †**

Other Required Documentation verified by the following:

(Note: Other documentation (not listed may be required in certain situations)

Main Heating Bill and Current Electric: The applicant is required to bring in ***BOTH*** bills to the interview since this meeting is used to evaluate the customer for a Regular HEAP benefit in the upcoming season. Both bills for the main heating and electric (with the account numbers) are required for the face to face interview. The electric utility must be coded as residential.

Landlord statement indicating tenant's responsibility for the electric bill when it is in the landlord's name.

Social Security cards and dates of birth for all household members.

Proof of citizenship such as birth certificate/hospital record, military service record, US passport or voter registration card is required for the primary applicant.

Proof of disability (if disabled) for any household member certified as permanently and totally disabled.

DJFS case number if receiving any type of assistance.

Photo ID for primary applicant.

Current rent receipt and landlord name address and phone number.

Power of Attorney: A *Power of Attorney* or notarized statement is required to apply for another household.

† Zero Income Households (those not being supported by another household member or by another household) must provide an **IRS Tax Transcript**.

Households that were not required to file taxes can request a copy of a "verification of Non –Filing Status Transcript" from the IRS three ways:

- 1) **By Phone:** If customer filed a tax return: 1-800-908-9946. If the customer did not file a tax return: 1-800-829-1040
- 2) **In Writing:** Internal Revenue Service (IRS), Return and Income Verification Services (RAIVS) team, PO Box 145500, Stop 2800F, Cincinnati OH 45250