

# Great Things Are Happening at Community Action

TO: All Employees  
FROM: Gary Roberts, Executive Director  
DATE: February 3, 2016  
RE: Community Action Success Stories

Our agency affects the lives of thousands of people. This year we will be sure to share our accomplishments with Board and staff. Please notify me if you are aware of activities that should be included.

## SOCIAL SERVICES



Dollar Energy Fund is committed to providing utility assistance to eligible customers through the Hardship Program. It is important that we administer our program with the highest possible degree of accuracy and integrity on behalf of our generous utility partners and contributors. Dollar Energy Fund appreciates your agency's participation in the initial screening and application process to provide utility grants to low income households.

The careful consideration and attention to compliance with the Hardship Program guidelines is appreciated by Dollar Energy Fund. Over 90% of our applications are completed by Community Based Organizations like yours. Agencies help to ensure that eligible households get the utility assistance that they need. **Thank you!** It is important to us, our utility partners, our clients and our donors to preserve the integrity of the Hardship Program. We do this by occasionally auditing our agency partners to ensure that the established program guidelines and agency participation requirements are being followed. Dollar Energy Fund supports your participation in helping low income households with utility assistance. We are available to support your efforts and answer your questions. **Your overall agency score is: 100%**

**Congratulations to Pam Crawford, Alondra and all of the Social Service Staff**