

# Percentage of Income Payment Plan (PIPP)

The Percentage of Income Payment Plan (PIPP Plus) is an extended payment arrangement that requires regulated utility companies to accept payments based on the household's gross monthly income for customers who are at or below 175% of the Federal Poverty Guidelines.

## PIPP Plus Installments

- Households that heat with natural gas will pay 5% of the monthly income to the gas and 5% to the electric.
- Households with non electric heat (wood, & bulk fuel) will pay 5% of the monthly income to the regulated electric company.
- Households who heat with electric will pay 10% of the monthly income to the electric company

## Once Active on PIPP Plus

- When PIPP payments are paid in full and on time, the balance of the billed amount (the difference between the PIPP installment and the actual bill) will be eliminated. The customer will also receive a credit toward any old debt. If the payments are made in full and on time for 24 months straight, all arrearages will be eliminated.
- Customers are responsible for staying current with all PIPP Plus payments.
- Customers must re-verify their income annually.
- All default PIPP Plus payments must be paid in-full by the anniversary date (the date customer first signed up on PIPP).
- PIPP will be deactivated for customers who miss two PIPP payments, are not current on the anniversary date, or do not re-verify on time.
- Customers must contact the utility company to request reactivation of a defaulted PIPP Plus and be responsible for all PIPP default payments.



Federal Poverty Guidelines at 175% 2023-2024	
# in Household	Monthly Gross Income
1	\$2,097.12
2	\$2,836.43
3	\$3,575.75
4	\$4,315.07
5	\$5,054.38
6	\$5,793.70
7	\$6,533.01
8	\$7,272.32

**Add \$739.31 for each additional household member.**



941 Market Street, Piketon, Ohio 45661

**"It is the mission of the Community Action Committee of Pike County to improve the well-being and independence of those we serve."**

**Questions? Need to schedule an appointment? Call 740-289-4525**

# PIPP Plus Program

## Documentation Requirements

1. **Photo ID:** for primary applicant
2. **Social Security Cards and birthdates:** for ALL household members
3. **Utility Bills:** for both main heating and electric service
4. **Income Documentation:** for ALL household members.
  - For the last 30 days (or 12 months if self-employed or working seasonal employment).
  - All income documentation must include the client's name or identifying information, such as last four digits of social security number.
  - Must include ALL income sources:
    - \* **Social Security, SSI, SSDI:** Current award letter or bank statement showing the deposit, including type of income and name of recipient.
    - \* **Pensions, Retirements, Alimony:** Award letter, printout from issuing agency, or copy of check or bank statement showing deposit.
    - \* **Unemployment, Employment Disability:** ODJFS documents/eligibility letter with amounts or print out from website.
    - \* **Worker's Compensation:** Award letter from BWC or copy of check or bank statement showing deposit.
    - \* **Wages:** If paid weekly—the last 5 pay stubs are required. If paid biweekly—last 3. Pay stubs must have employer contact information (i.e. company name and address). If not, please contact us to obtain an Employer Verification Form to be completed by the employer and submitted with pay stubs.
    - \* **Utility Assistance:** Housing authority documentation.
    - \* **Monetary Assistance:** (when someone living outside of the home provides money or pays bills) - Letter of support completed with amount and frequency, including name, address, and telephone number, with signature and date.
    - \* **Child Support, OWF/TANF:** only requested if income is below the threshold (30% of FPG). If so, proof of support for the last 30 days is required.
    - \* **Self Employment:** (includes owning a business, babysitting, home party sales, odd jobs, Ohio Electronic Child Care). Copy of most recently filed IRS tax return and Schedule 1.
    - \* **Seasonal Employment:** (includes construction workers, teachers, landscapers, etc. not paid on continuous payroll for the entire 12 month period). Paystubs indicating the amount received within the previous 12 months from the date of application.
  - Households who are claiming no income and no support from someone outside the household must provide an IRS Tax Transcript or a copy of Verification of Non-Filing Transcript from the IRS , according to the following instructions:
    - \* By telephone: If customer filed a tax return: 1-800-908-9946 If customer did not file a tax return: 1-800-829-1040
    - \* In writing: Internal Revenue Service (IRS), Return and Income Verification Services (RAIVS) Team, PO Box 14550, Stop 2800F, Cincinnati, Ohio 45250
    - \* Online at [www.irs.gov/individuals/get-transcript](http://www.irs.gov/individuals/get-transcript)
  - Additionally, a Self-Declaration of Income Form (provided at interview) must be completed, explaining in detail how the customer is surviving and maintaining their household. When claiming no income, documentation of food assistance and medical card are required.
  - Other documentation may be required on a case-by-case basis.

Questions? Need more information? Call us at 740-289-4525